

Elanga International Privacy Policy

1 General Policy

Elanga International may collect personal information, such as your e-mail address, name, work address and telephone number. We may also collect certain information about your computer hardware and software. This information may include: your IP address, browser type, domain names, access times and referring web site addresses. We use this information to provide general statistics regarding the use of our site(s). We may also keep track of the pages our customers' visit, in order to determine what areas of our site(s) are most popular.

2 Use of Personal Information

We may use your personal information to inform you of other products or services available from Elanga International and we may also contact you, via surveys, to conduct research about your opinion of current services or of potential new services that may be offered. You may stop the delivery of promotional e-mail from Elanga International by following the specific instructions in any e-mail you receive.

We occasionally appoint external companies to provide limited services on our behalf, such as handling the processing and delivery of mailings. We will only provide those companies with the personal information they need to deliver the service and they are required to maintain the confidentiality of your information and are prohibited from using that information for any other purpose.

- We do not sell, rent or lease our customer lists to third parties.
- We may access and/or disclose your personal information if required to do so by law.
- Our Web site contains links to web sites of other companies or organisations. We are not responsible for the content or for the privacy practices of these other web sites.

Personal information collected on this site will be stored and processed in the UK. Elanga International complies with the requirements of **The Data Protection Act** concerning the collection, use, and retention of data from the European Union and your personal information will not be stored or transmitted outside the EU without your express permission. We are committed to protecting the security of your personal information and use a variety of security technologies and procedures in order to maintain the accuracy, security and integrity of your personal information.

From time to time, we may use customer information for new, unanticipated uses not previously disclosed in our privacy policy. Should our information practices change at some time in the future, we will post the policy changes on our Web site and provide you with the ability to opt out of these new uses. If you are concerned about how your information is used, you can check our Web site periodically.

Upon request we will provide site visitors with access to any unique identifier information (e.g., username or password) and any contact information (e.g., name, address, phone number, email address) that we maintain about them. Visitors are able to obtain this information, or request the correction of any inaccuracies, by sending an email to us.

3 Cookies

Definition: A cookie is a small text file, stored on your computer, which contains information which the website can use about your visit to the site.

In order to use the Elanga International website effectively, cookies must be enabled on your PC.